

A photograph of a person walking away from the camera down a long, brightly lit hallway. The person is silhouetted against the bright light at the end of the corridor. The hallway has a polished floor that reflects the light, and the walls are lined with doors or panels. The overall mood is contemplative and somber.

BEYOND MY CONTROL

why the health and social care
system need not have failed my mother

Suzan Collins

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Beyond My Control: why the health and social care system need not have failed my mother



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She was actually delivering training on greatest practice when she was initially contacted with the news her mother had broken her leg at her nursing home and had been used in medical center. With 33 years' experience in health and social care, Suzan Collins believed she could ensure good care for her mother, and her family relied on her behalf to do so. This is the story of what followed - the gradual revelation of a whole ongoing chain of poor treatment and bad practice that Suzan, with all her knowledge and connection with 'the system' could not influence. In this highly topical publication, Suzan shares her tale from her personal and professional perspectives, and appears ahead to how we can all contribute to keeping vulnerable people in medical and social care system safe from harm.



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Emotional Read (Purchased Amazon UK) . It's a pity that there isn't a handbook for good sense.. As a qualified nurse (no more practicing), I am often drawn to stories of medical interest, which one caught my attention. It intrigued me. The writer works in neuro-scientific supportive care, and knows all regulations related to the requirements and dignity of the vulnerable, and yet was rendered helpless when it came to the care of her own mother. I found this book sad sometimes, but also informative. That is definitely something they should read. Suzan didn't need to sue a healthcare facility or care home: on her behalf it had been never about the amount of money, it was about getting answers and making certain nobody else suffered just as. Broken limbs because of poor use of apparatus, staffing attitudes in the care home - and finally the hospital - and policies not followed the right way, are all documented and laid bare in this unfortunate diary of events. The health system is, unfortunately, flawed, and there are lots of much needed improvements had a need to raise care requirements... shocking. Each chapter offers one thing in common; Actually, two members worked within the social care sector, and their requests and problems were presented with real, professional and personal concern for a loved one. Still, amidst the really dark and stressful experiences described by the author, additionally, there are moments where in fact the goodness, dedication and care shine through from certain individuals, giving us wish. I could not really believe what I was seeing. After the death of their mother, the family opted to get legal support. The book also has informative guidelines for the reader as long as they find themselves in a similar situation, or how to prevent various pitfalls while seeking care of a vulnerable cherished one. Several meetings result in many questions as to what went incorrect. Only a small number of replies showed somebody had browse the questions. The family members felt those associated with the individual care (or lack of it), had a need to acknowledge their failures, and alter policies accordingly. The family members wanted no money, purely apologies and adjustments. There is some evidence within the publication that this occurred after many pleas via letters, ` phone calls, and emails. I am sure even though this has been such a agonising go through the result is certainly a publication that can help people cope in their times of need and present them somewhere to carefully turn when they feel there is none. Latest whistle-blowing highlights, the general public shaming of hospitals and care homes, are a stage in the right direction to avoid sad family stories such as this one. They wanted answers. An emotional read and not one to be skimmed through. How could so much happen to a family group with such an educated member amongst them? the appreciate of a mom who got her dignity and care bought into issue by way of a supportive, loving family. That is a book I'll keep and make reference to in time. Review of Beyond My Control When I browse this book, I have to admit to moving away from my comfort zone. I favor fiction to fact generally but this book, that is an accounts of the last few weeks of the author's mother's existence in medical care program, left me angry, sad and frustrated. I was angry at just how elderly people in medical center or homes are still treated in our so-called civilized culture. I felt sad for Suzan and her family and this heart-wrenching accounts left me with tears streaming down my face at one point. Personally i think disappointed that despite all her attempts to obtain answers and for someone to be accountable, ultimately, despite assurances that methods were now in place to ensure it couldn't happen again, the hospital and care home were just paying lip service. More worrying is that the author works in medical care system herself mainly because a consultant composing the training manuals which were supposed to prevent this kind of thing happening. If she actually is unable to get answers and to prevent this unacceptable treatment of seniors, then I worry as to how the rest folks who might need treatment ourselves 1 day, or who have friends or family in a care house or hospital, will fare.

Therefore many emotional events surrounded them and put into the impact of their story. Many thanks Suzan and continue with the nice work. Suzan Collins is an expert in the field and also she could not get satisfactory treatment on her behalf mother, aside from satisfactory answers to her pertinent questions.. Inner World Revealed I've mixed feelings concerning this book. Not because of the writing: author Suzan Collins can be evidently gifted in writing and I discover her design very engaging. No-the reason this book was hard to learn at times was because of the nature of the topics protected within the account. As a person who works in medical & Social Care field myself, I found myself wincing at some of the encounters the author had whilst coping with the care and attention her Mother received. For the family it is heart-breaking, for the authorities, embarrassing, for the reader . Because the author highlights through her own work experience and training skills, education to health staff play a significant role. And so will personal attitudes of staff delivering care. But still they were failed by others who were in control of care, and who failed to listen to simple requests. This is the tale of how they felt disappointed by those sought out to assist the family members with the task of ensuring their mother had all needs met. I'd proceed as far to say that this book ought to be available to all employed in healthcare environments. You can find lessons within these pages to be discovered. The author managed to take what could've been an uninviting subject and yet managed to get readable, engaging, interesting and eyes opening. There's something valuable in it for everybody. I highly recommend this, whether you will work in care, or not really. I think it's great that Suzan offers taken periods of her busy function / life schedule to create her own true story for all of us to read and be made alert to just exactly what does and may happen in real life. Human error reared its head over and over throughout the end of life passing of an elderly, frail woman. As she highlights, nearly all care is good nonetheless it shouldn't be acceptable in my view for even yet another elderly person to end up being treated without respect, dignity or compassion. I was enraged. I urge everyone in the United Kingdom to read this reserve because either you or your family members will be old 1 day and I would hate to think about anyone being treated in this manner again. Beyond my control A very true and sad tale, very well written with information and recommendations on each chapter to help other readers whether or not in case you are in the care/ medical sector. Should be required reading This book ought to be required reading not merely for anyone using the NHS but for everybody employed in it. Luckily she gives a set of addresses, contact details and websites should you be unfortunate enough to want them. Anticipate the following read you may publish. 5. And as for those in the caution occupation?.) This review is from: Beyond My Control: Why the Health and Social Care System Need Not Have Failed My Mother (Paperback) This book was extremely inspiring for me, especially right now I examine it, since I had a good good friend in a retirement home.. despite the fact that things were not that harmful to him, I could see, reading the reserve of Suzan Collins ..other possibilities in the treatment of elderly individuals. ;. The added heartache for Suzan is definitely that being a trainer within the same profession makes it all the more frustrating. It is a heartfelt account by way of a daughter of the way the program has failed resulting in the loss of life of her mom. 0 out of 5 stars Perfectly written and down to the point, 11 April 2014 By Anna Maria Rizzato - Discover all my reviews Edit Review Delete Evaluate Amazon Verified Purchase(What's this?. BEYOND MY CONTROL A chronicle of what happens when the author's mother is failed by the very people who should have been caring for her. I still left the reserve with my boy in England... Anna Maria Rizzato A MUST READ I've the privilege of knowing Suzan personally making this book even more upsetting to believe all they have had to undergo. I understand as an ex-nurse how hard these situations can become for both nurses but especially the sufferers

and their families. This is actually the second book i have brought of hers and recommend everyone to get it! Zoe I don't function in the care job so wasn't sure what things to expect when scanning this book but to say I actually am shocked and overwhelmed at what happened to Suzan's mum and how she was treated. It has really opened my eye up to what is happening all around the world in care homes and I would suggest everyone who works in a care home/hospital to read this book and those who don't. My fingertips are crossed that nothing beats this occurs to anyone I understand but if it do before reading this publication I wouldn't of experienced a clue how to proceed and most likely wouldn't of questioned it but now after scanning this book I know what to do should I have to.. Beyond My Control is a topical read compiled by a health care trainer who, with over 30 years experience, discovered herself battling bureaucracy after her mother, having damaged both her legs at the nursing house where she is a resident, is certainly admitted to hospital where once more she is normally failed by a flawed program. A harrowing browse that one cannot help but become moved by. Given my personal conditions I did think twice about reading this but, despite having shed more than a few tears, I did so find all of the advice including the extensive appendices (much of it written using bullet points) concise, very helpful and, on top of that, easily browse by the layperson. Though undeniably a shocking accounts of grave carelessness I'd recommend this to anyone who discovers themselves in the positioning of a loved one needing care for because the saying will go 'to end up being forewarned is to be forearmed'.0 out of 5 stars Perfectly written and right down to the idea, 11 April 2014 By anna maria rizzato - Observe all my critiques Edit Review 5. The tale of how they cannot prevent the loss of life of their mother because of what they considered as neglect. Copyright: Tracy Terry @ Pen and Paper. Well written and informative,a must browse for everyone who wants to protect their family and friends This book is well written and filled with information which you might well need later on if not today's. And I love the way she was teaching us how to deal with people who are fragile.It isn't the first and it'll not end up being the last but in reading this reserve it will give you the advice had a need to help you deal with having a pal or family member in care. Suzan has dropped her mom unnecessarily and to be able to help prevent this from happening once again she gives suggestions and advise as to what YOU can perform to ensure your relative is cared for correctly. A family left with queries and heartbreak. It is not one I will spread to a pal because they can purchase it themselves and I understand with time to come I will need to refer back to it.. There are still exceptional answers to be shipped.



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