

The Field Guide to Understanding 'Human Error'

Sidney Dekker

VERDICT:
HUMAN
ERROR

An Ashgate Book

THIRD EDITION

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When confronted with a 'human error' problem, you might be tempted to ask 'Why didn't these people look out better?' Or, 'How can I get my people more engaged in safety?' You might think you can solve your basic safety complications by telling your people to be more cautious, by reprimanding the miscreants, by issuing a new rule or process and demanding compliance. They are all expressions of 'The Poor Apple Theory' where you believe your system is actually safe if it weren't for those few unreliable people in it. Building on its successful predecessors, the 3rd edition of *The Field Information to Understanding 'Human Mistake'* can help you understand a new method of coping with a perceived 'human being error' problem in your organization. It will help you trace how your organization juggles inherent trade-offs between protection and various other pressures and goals, suggesting that you will be not really the custodian of an currently safe system. how to understand and improve your basic safety work. *The Field Guideline to Understanding 'Human Mistake'* will help you learn how to move beyond 'human mistake'; You will be invited to think creatively and differently about the safety issues you as well as your organization face. In case you are faced with a 'human mistake' issue, abandon the fallacy of an instant fix. It will encourage you to start out looking more closely at the overall performance that others may still call 'human error', enabling you to learn how your people make security through practice, at all levels of your company, mostly successfully, under the pressure of reference constraints and multiple conflicting goals. how to understand accidents; In each, you will find possibilities for a fresh language, for different principles, and for brand-new leverage points to influence your own thinking and practice, as well as that of your colleagues and organization. how to do better investigations; Read this book.



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Pretty good, but padded such as a bra on prom night. It's definitely well worth a read, but it seriously needs the assistance of a professional editor before the next revision. The message is certainly within, buried under layers of redundancy so thick you'd swear they had a target word count they were aiming for. I could conclude thusly: "You can't realize why a major accident occurred until you discover why the actions used that led up to it produced sense at that time. Conklin's pre incident investigations has completely altered my thinking. This book has some good points but not my favorite. This book has some good points but not my favorite... I am an airline pilot and i have been greatly influenced by the work of Tony Kern. The Field Guidebook shut a gap on my understanding of discipline and compliance.. Great introduction to systems thinking. This book may be the perfect introduction to systems thinking when trying to understand accidents, improve safety, and make systems more resilient. The examples are excellent, and the author's perspective comes through loud and very clear. He puts in apparent relief the "old way" and "new method" of considering error, lays out his case for transitioning to the brand new way, and does everything clearly and concisely. Great read! I'll be buying extra copies to lend to colleagues. I like Pragmatic approach. Pointing out errors made along the path to disaster is normally nowhere near as useful as figuring out why the people who made them didn't know they were mistakes"... my thinking of human mistake was misaligned. Five celebrities. Excellent intro to old and new take on safety. I read it within a masters program on human elements and systems safety. I am in the security field for 15+ years. It touches upon many central topics and the it is easy to follow the language (English is not my first language) . Quite an interesting take on accident investigation and understanding human error. The paradigm of the investigator putting themselves "inside the tunnel" in order to avoid hindsight bias is normally a powerful metaphor. A few of the chapters reach be considered a bit hard heading - with lots of restating the essential tenet of Old View vs New View though. All in all - quite thought provoking and well worth a read. This version is way better organized than revision 2. Discovered the book interesting and helpful. I am in Process Protection and it produced me consider how I do HAZOPs and PHAs. Looking forward to see the New View in progress. Looking forward to see the New View in progress. This version is way better organized than revision 2. I would recommend this book to all involved with safety administration and all the practitioners whom actually cares in regards to a safety tradition and secure flights. We must recognize that safety is in our hands and it's really our responsibility to boost it just as much as we can. Completely mind blowing. This book plus Dr. I like it Five Stars Very interesting and insightful, every Health insurance and Protection Professional should read this publication. I am an airline pilot and i have already been greatly . On the plus aspect it really is short and nice however, not super entertaining. First book on safety. This was an easy read. I strongly recommend this publication to anyone in HSE or procedures or businesses that hurt people very useful at understanding the vocabulary and intent of accident .. very helpful at understanding the vocabulary and intent of incident investigation and will be offering insight in to the cause and aftereffect of action used advance of adverse events. Worth Reading - AN EXCELLENT Guideline to Investigators of Accidents. I would suggest this to anyone interested in safety.



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