READY, SET, GO! BOOKS

HOW TO OFFER 5-STAR SERVICE AT YOUR SALON



AND MAKE BIG MONEY!

Jeff Grissler and Eric Ryant.

Jeff Grissler

How To Offer 5-Star Service At Your Salon And Make Big Money! (Ready, Set, Go! Books)



Best for salon owners This book is wonderful for salon owners and managers. There are several tips for workers. YOU makes it happen! Perfect Staff Read! If you're a salon owner or supervisor, How to Offer 5-Star Services at Your Salon will be a perfect personnel read. Now, I truly understand what good support means in the salon. For a long time I always idea I was offering my clients the best service. I did so - and I am so happy with the outcomes. Authors Grissler and Ryant are suffering from a whole reserve on how to arranged your salon aside: 5-star (VIP) assistance. The thing is, many of us have never experienced VIP service, just how would we know how exactly to implement it? The 1st few chapters provide easy explanations and examples of 5-star support providers, like the Ritz-Carlton and Four Periods hotels. The thing is, 5-star program doesn't involve plenty of cash-it's really about paying attention to your customers and serving them in a way that goes beyond their expectations. Instead of an over-all publication like Who Shifted My Cheese? If you're a salon owner or supervisor and want to implement this kind of service, which will drive clients to your salon and increase sales, you may have to teach your workers what VIP means. Today I understand What it Takes to be THE VERY BEST! it's all about the service I have owned my salon for ten years and thought We had my customer service down to a technology. And in today's drive-through economy, this extra treatment is normally unforeseen and appreciated. My customers have observed and my bottom line has increased, as I've implemented many of the books ideas! Therefore Amazing. The authors provide ideas, such as booking an area at a 5-star hotel so workers can experience this degree of service, and perhaps raffling off the area or giving it to the top-selling employee for the evening. I have just finished scanning this book. I've 3 currently from Prepared, Set, GO!! Beauty Books. That is the best part a lot of us think you can expect great service when actually its just OK, I've already had customers thank me for some of the things we have implemented out of this book, Its just been a couple weeks but my staff and customers love what we are carrying out! The salon industry is a competitive business, with salons on almost every corner. Well after reading this book I really know very well what it means to provide 5 Star support and keep my clients. I'll take every stage and teach my personnel what it takes to be the very best.! I have always wished to offer 5 Star Service in my salon.! Amazing how the book breaks down services, front desk, and all the areas and areas of what your visitors expect and how exactly to do it.! I am so happy with the results and also have been completely re-set with money hungry ambition!.. I keep this in the break space in the salon and printing out certain excerpts which I place on the fridge in order that my employees can go through and get informed. I find that after reading this reserve I, and my personnel, are influenced and motivated to supply top notch support at the salon. Even if you're on a spending budget or running tight on funds, this publication provides simple techniques that can make your service 5 star for your clients. If you're not likely to read it? Leave it in your break area! Your employees will benefit greatly, mine sure did. Earning money in your salon. \$\$\$\$ After reading The Salon Owners Guideline to Wealth We was excited when We saw this book pop up. It has good tuned myself and my personnel to make sure we are performing everything we can to make the most money possible. I leave this in the break room in the salon . As a commission stylists most of the details is this publication wasn't relatable. Just what exactly sets yours apart? YES this profession is a love and passion - but it also pays the bills. So make the MOST you can in the most effective way possible. Great Informative Resource! This book provided great tips on how to improve a salon even if you are on a budget. This book will teach you how to WORK SMART!. The book also includes a great deal of specific ideas on how best to implement 5-star service-from boosting the salon's appearance to direct interactions with customers. If you're a cosmetologist looking to improve your customer service and sales skills, this book can help you as well., choose this one for employees and watch the transformation in your

salon. Great information, great ideas and older school etiquette that's simple to install in virtually any salon - small or huge.



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